COLUMBIA WOODLANDS

Keeping You & Your Loved Ones Safe

Our company guidelines for guest safety and COVID-19

Luxury Resort & Event Destination

COVID-19 Safety Procedures

- Guest Screening and Temperature Checks
- Mandatory Masks and Personal Protective Equipment
- 6 Foot Physical Distancing Policy
- Hand-washing and Enhanced Sanitization Procedures for Rooms and Common Areas
- Enhanced Cleaning and Disinfecting of Frequently-touched Areas, Objects, and Surfaces
- Linens, Towels, and Laundry Shall be Washed in Accordance with CDC Guidelines
- Food and Beverage Service will Work to Reduce In-person Contact with Guests
- Portion Control will be Emphasized to Reduce Food Exposure
- Disinfection Procedures will be Implemented In Between Each Dining Guest
- In the event of a Presumptive Case of COVID-19 the Affected Guest Room will be Removed from Service and Quarantined
- Shared Tools and Equipment will be Disinfected after Each Shift or Transfer to a New Employee

*We ask that all of our guests take necessary precautions in protecting themselves and the safety of others

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